



othm[®]
qualifications ■ ■ ■ ■

www.othm.org.uk

January - March 2026
www.othm.org.uk

British Education, Taught Worldwide.

What's happening

01.

Partnership Reflections

Learn more about recent visits our Partnerships team took strengthening our relationships with centres across the globe.



02.

The PIE Live India 2026

Discover more about our team's experience of attending and exhibiting at The PIE Live India 2026 event!



03.

Qualification Development

Take a look at what new qualifications we have developed and launched this year so far!



04.

University Progressions

Find out more about our latest University Progression Pathways from OTHM that learners can take.



A Word From our COO

Welcome to our Spring newsletter!

As the UK welcomes the fresh energy of the new season, we are excited to share what's happening at OTHM in 2026.

New Qualifications & Quality Standards

Our portfolio continues to grow with several new qualifications currently in the pipeline so do keep checking our website and we will always write to you when they are released.

We have recently introduced updated Centre Quality Review processes. These are designed to help you maintain the highest standards in managing, delivering, and assessing OTHM qualifications.

Commitment to Integrity

OTHM is a proud signatory of the Ofqual Counter Fraud Taskforce. We fully support the Counter Fraud Action Plan because we believe in protecting the hard work of our learners. Gaining a certificate falsely is unacceptable; we will always take immediate action against fraudulent activity and appreciate your continued partnership in keeping our qualifications credible.

Global Partnerships

Our Partnerships team has been busy welcoming new centres and attending key industry events, including The PIE Live in both India and Europe. It's been fantastic to build so many new global connections. As always, we are here to help. If you have any questions or need support, please don't hesitate to reach out.

Best wishes

Patricia Land

COO, OTHM



Partnerships Team



Our Head of Global Partnerships, Cindy, recently joined our Singapore centre Excerceo Business International College during the vibrant Chinese New Year celebrations. This created a meaningful opportunity to connect with the team on the ground. Beyond the festivities, her visit focused on deepening relationships with the team, listening to their experiences, and understanding how strong collaboration continues to drive educational excellence.

Cindy spent time engaging directly with the team, exchanging ideas, and exploring ways to further strengthen partnerships that support both learners and educators. Her visit reinforced our shared commitment in high-quality education while embracing cultural diversity, highlighting how strong, people-centered partnerships are key to sustaining long-term impact across our centres.

Our COO also visited Kensley Graduate School in Sri Lanka, where the focus was on connecting closely with the team and supporting their ongoing pursuit of educational excellence. Through conversations with teachers, students, and leadership, the visit provided valuable insight into both achievements and opportunities for continued growth.

Patricia's time at Kensley Graduate School emphasised the importance of collaboration, continuous improvement, and investing in strong local partnerships. It was a powerful reminder that by working closely with our teams and communities, we can continue to elevate learning outcomes and build lasting, positive impact across all our centres.





The PIE Live India

Our team recently had the pleasure of attending PIE Live India, and it was an invaluable experience for connecting with peers across the education sector. The event provided a fantastic platform to exchange ideas, explore emerging trends, and gain insights into the education landscape in India and beyond.

We were particularly inspired by the diversity of perspectives and approaches to addressing challenges in education- from innovative teaching practices to strategic institutional developments.



Engaging with fellow professionals reinforced the importance of collaboration, knowledge-sharing, and staying connected with global developments in the sector.



Attending PIE Live India has left us energised and motivated. We're excited to bring these insights back to our work, strengthen our partnerships, and continue supporting excellence and innovation in education worldwide.

Want to find out more?

Please find more insights gained at the event on our social media channels:

www.linktr.ee/othmqualifications



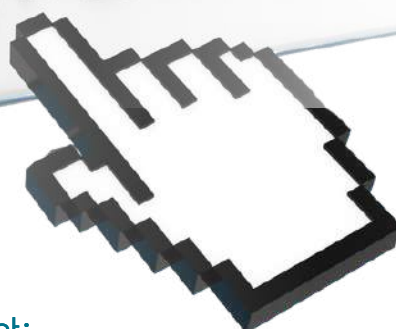
Registration Team



Centres are requested to submit learner registrations in a timely manner to support accurate enrolment and learner progression. Once registration files are received, the Registrations Team will review them for completeness and process them accordingly. Where submissions meet the required standards, invoices are typically issued within one working day.

All learner registrations must be submitted using the prescribed Learner Registration Spreadsheet. This template ensures that learner and programme information is captured in a consistent format to allow efficient processing. Detailed guidance on how to complete the spreadsheet is available on the OTHM website.

Registration



Important:

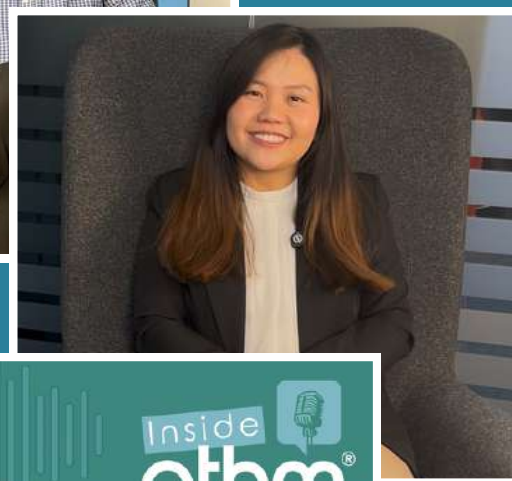
The structure, fields, and formatting of the spreadsheet must not be altered. Any modifications to the template may invalidate the file and result in delays, as the registration will need to be corrected and resubmitted.

Ensuring that all required fields are completed accurately will help us process registrations as quickly and smoothly as possible. If you require any assistance, the Registrations Team is available to support you.

Podcast



We are thrilled to introduce our new podcast, Inside OTHM, created to give a closer, more personal look at who we are, what we do, and the impact we make in the world of education. This year, we have already recorded our first two episodes, which provide listeners with valuable insights into the significant role OTHM plays in professional development and the practical steps required to become an approved centre.



The podcast was designed as an engaging platform to connect directly with our audience, moving beyond traditional communication channels. It highlights not only the achievements and initiatives of OTHM but also the stories behind them - showcasing the dedication, expertise, and global reach that set us apart.

By sharing these insights, Inside OTHM aims to increase awareness of our unique approach to education and professional accreditation, while fostering a sense of community among learners, partners, and educators worldwide.

We are excited to continue this journey, providing an authentic and informative platform that highlights what makes OTHM a leading force in global education.



Coming Soon

Episode 3

Accreditation Uncovered

With Elise Labram,
Accreditation Manager



Behind the Scenes With Quality Assurance



Eleanor Hall
Quality Assurance Officer



Georgia Smith
Quality Assurance
Coordinator

Hear more about our Quality Assurance Team members!

What's your favourite part about your job?

I enjoy reviewing reports and assessment evidence to make sure everything aligns with the required standards. It's rewarding to know that the work we do helps maintain the integrity of qualifications and supports centres in delivering high-quality education.

Knowing that we can confidently award learners after our partners have delivered their qualifications

Morning routine before starting work:

I usually start with a tea while checking emails and reviewing updates from the previous day.

Then I prioritise any reports, centre communications, or quality checks that need attention.

Reading my emails first thing sets me up for the day.

One thing that surprises people about QA in an awarding body:

People often think QA is just administrative checking, but it plays a critical role in protecting the credibility of qualifications and ensuring fairness for all learners.

How complex and rigorous the process is to ensure qualifications are fair and accurate. It's not just tick boxing.

If you were a superhero in your role (QA), what would your superpower be and why?

Spotting hidden inconsistencies instantly so nothing slips through the cracks and every learner's result is completely fair.

To identify conflicting documents immediately.

Your work mantra or motto:

Every result matters!

Quality first, always!

Certification

Updates on Our Digital Certification Portal

Our Digital Certification Portal is now live! We're excited to bring you a refreshed platform designed to make certification management easier, faster, and more user-friendly.

Currently, a few issues are being resolved as part of the final adjustments to the portal. We kindly ask for your patience while our team works to fix these matters.

Soon, we will also be providing official assets and guidance to help you navigate the new portal with ease, ensuring you can fully benefit from all its features.

Thank you for bearing with us during this process. We appreciate your understanding and are confident that the improved portal will make your experience much smoother and more efficient.



Accreditation



The start of 2026 has been a busy and exciting time for approving new centres here at OTHM within the Accreditation department. The final stages of Centre Approval involve carrying out detailed checks of a centre's documentation to ensure everything is compliant and meets our requirements.

I work closely with prospective centres throughout these final stages, supporting them in gathering and submitting the necessary documents. Once all the documentation is approved and the final email gets sent across confirming their Centre Approval, it makes all the time and effort worth it! It's always rewarding to play a part in helping our centres achieve their Centre Approval.



ACCREDITED

Alongside approving new centres, we have also received a high number of Additional Qualification requests. It's fantastic to see centres eager to expand the range of qualifications they can offer to their learners. Most recently, we've seen growing interest from centres wishing to deliver the new Level 5 Certificate in Health and Safety, which will provide even more progression opportunities within the Health and Safety qualifications we already offer.

It's been an exciting start to 2026 with multiple new centre approvals, and I look forward to continuing to support even more prospective centres in becoming OTHM approved!

Elise Labram,
Accreditation Manager

Customer Service

This year so far, our customer service team has made great strides in creating seamless and supportive experiences for all our learners and centres. By combining responsiveness, attention to detail, and genuine care, we've ensured that every enquiry is handled efficiently and every concern is addressed thoughtfully.

Our focus on understanding individual needs and providing personalised solutions has strengthened trust and reinforced OTHM's commitment to excellence. As we move forward, we are excited to build on these successes, continually improving how we support and empower everyone who engages with OTHM.



Qualification Development

This quarter, OTHM is pleased to announce that the OTHM Level 5 Certificate in Health and Safety has now been successfully regulated by Ofqual and accredited by Institution of Occupational Safety and Health.

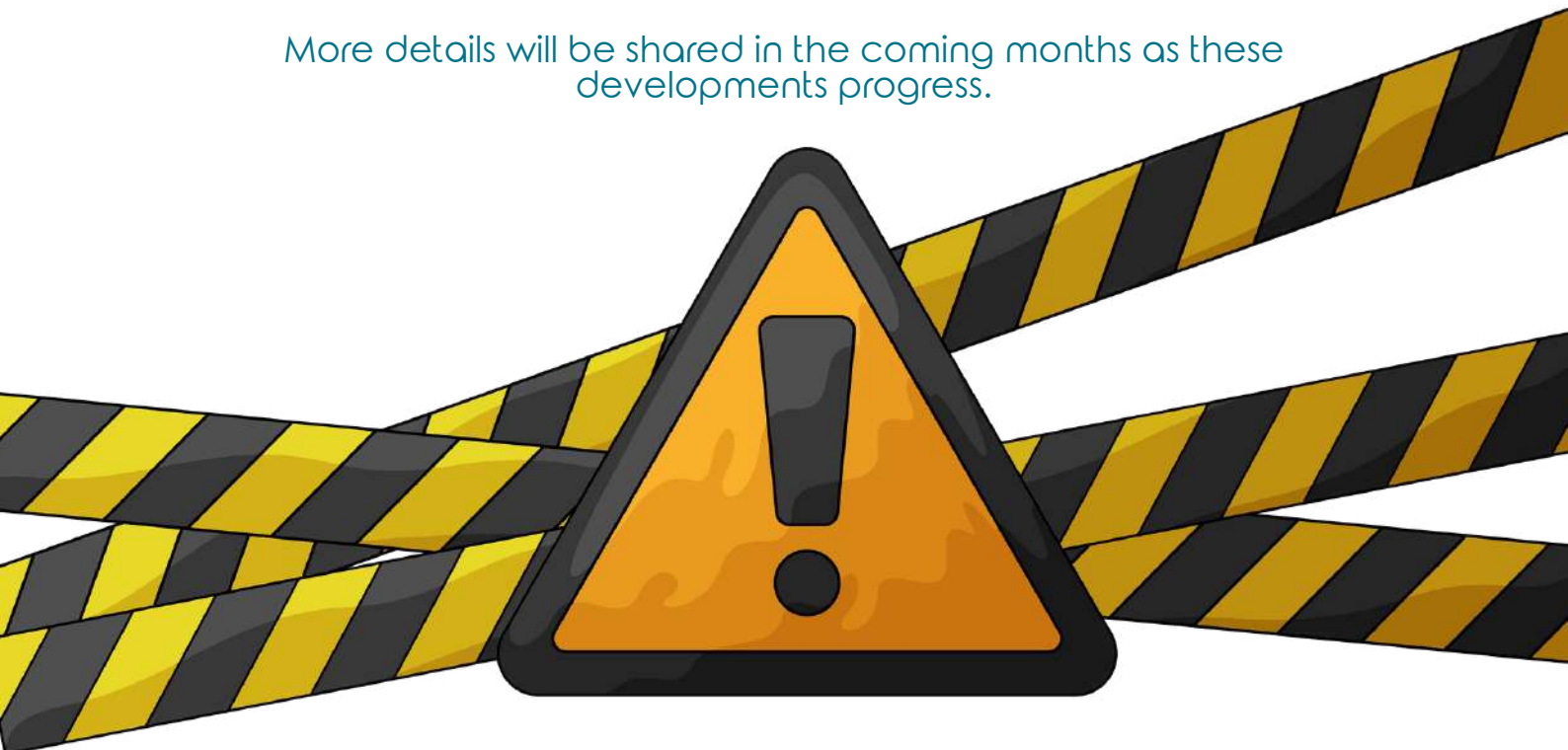
This important new qualification strengthens OTHM's growing portfolio of Health and Safety programmes and provides a valuable progression route for learners. It sits perfectly between the existing Level 3 and Level 6 qualifications, offering an essential stepping stone for professionals looking to advance their knowledge and career development within the field.

Looking ahead, the qualifications team is continuing to expand OTHM's offering. Work is currently underway on a new Level 3 Diploma in Logistics, which is expected to launch in Q2. This upcoming qualification will further broaden opportunities for learners and centres operating in the logistics and supply chain sectors.

In addition, we are excited about several new and developing partnerships that will support future qualifications and initiatives.

Keep an eye out for updates on collaborations with Standards Bodies such as Habia and Joint Council for Cosmetic Practitioners.

More details will be shared in the coming months as these developments progress.





Secure careers in Health & Safety

The OTHM Level 5 Certificate in Health and Safety provides learners with the knowledge and understanding necessary to manage health and safety in the workplace. The qualification is accredited by IOSH and focuses on developing the practical skills. This also includes the theoretical knowledge required to ensure compliance with legislation, implement effective safety management systems, and promote a culture of health and safety across organisations.



Whether you are a training centre seeking to expand your health and safety programmes or a learner aiming for a career in health and safety management, this IOSH-accredited qualification provides a credible, career-focused pathway.





OTHM Level 5 Certificate in Health and Safety



Recognised and Regulated: Regulated by Ofqual, recognised globally, and accredited by IOSH.



Mapped to Industry Practice: Equips learners with the knowledge and practical skills to manage workplace health and safety effectively.



Career-Ready: Prepares learners for roles such as health and safety officers, coordinators, or supervisors, with progression to higher-level qualifications.



Future-Focused: Develops strategic thinking, problem-solving, and leadership skills to manage evolving workplace safety challenges.



Enquire Now to Become an Approved Centre

Welcome to the Team!

I'm Katie, and I've recently joined the team as Quality Assurance Manager. I bring over a decade of experience in education, having worked as both a teacher and an English Department Leader. Those roles helped me develop a sharp eye for detail, a strong understanding of curriculum standards, and a passion for continuous improvement.

Now, I'm excited to apply those skills in my quality assurance work, making sure we uphold high standards and support academic excellence. I'm especially looking forward to learning more about the higher education sector and gaining insights into education systems around the world.



Katie Winters

Quality Assurance Manager

University Progressions

Exciting New Pathway with University College Birmingham

We are thrilled to announce our new partnership with University College Birmingham, opening up exciting progression opportunities for our students.

Through this collaboration, students who complete our OTHM Level 4 & 5 or Level 5 Extended Diploma in Contemporary Skin Rejuvenation can now progress directly onto the BA (Hons) Aesthetics Top-Up degree at UCB. This fully theoretical top-up programme is specifically designed to equip graduates with the knowledge and skills needed to pursue advanced career opportunities in the aesthetics industry.

In addition, UCB has recognised our Level 4 & 5 / Level 5 Extended Diplomas in Health and Social Care Management, Business Management, Accounting and Business, and Early Childhood Education for entry onto a variety of their Level 6 top-up programmes, creating a clear pathway for further academic and professional development.

We look forward to supporting our students on this exciting next step in their educational journey!



+44 (0)20 7118 4243

Office Hours: Monday - Friday
8:00 - 16:00 GMT



othm.org.uk
[Linktree](https://www.othm.org.uk)



8 Waterside Court,
Galleon Boulevard,
Dartford, DA2 6NX,
United Kingdom